



WADHH

Serving Deaf, Deaf-Blind, Hard of Hearing & Hearing Loss Individuals



Board of Directors' Regular Meeting Minutes for September 18, 2020 at 4:50 pm via ZOOM, Vancouver, WA

Members: 5

Absent: 3

Conducted by: Don Redford

Interpreters: Brandon Heaps

Staff: 2

Minutes: June 5 minutes was accepted as read via email.

Treasurer's Report: Total: 209,895.86 (199,421.70 in checking) (30,487.15 in saving) It was audited.

Reports:

CEO: Terese Rognmo

1. Bond with Fund Advocates to Dec. 2020. Received payment with referral made.
2. Interviewed for new CA in Spokane office. More interviewed before selecting.
3. All in all - CAs are good. Focus on outreach, VLogs.
4. Town Hall was good - had good discussions and received feedbacks.
5. Need to update Employee Handbooks - many issues came up - need to include the additional policies: racial, autism, minor aggressive issues.
6. We are still in Phase 2 virus situation.
7. Deaf Awareness: will show on Zoom on Monday, will add to Web page. CAs will write up articles.
8. Friday - meeting with Amy and Renee - for future facility for the Deaf Center to replace the old building or add to it.
9. Now being busy with new contracts with ODHH.
10. Delayed with payments from ODHH: most of them are working from home so set up system changed somewhat. July and August are due to us.
11. Plan on more workshops.
12. Terese and Amanda are to work together to pay the bills which Wanda had been doing for last 3 years. We all will get together to make sure the transition will take place simply done. Starts with Oct. 1st.
13. Employees Handbook need updated due to crisis this year and issues such as "Tolerance" policy, etc.
14. Spokane community was upset with us thinking we have ignored them. We were not aware, there was no intention of ignoring them. For this purpose town hall to be set up more frequently and communication needs to be improved to keep all communities in the loops. (Situations was not "fine" as we assumed.)
15. "30 years" anniversary for the Vancouver Center needs to be celebrated; How to do this: too many barriers???

President: Don Redford

1. August trip to Tri Cities and Spokane with Bobby Jacobs. Rent a car. Met with Nancy Hockley, the owner of "Away With Words", an interpreting business. The purchase price: \$35,000.
2. Met with the business lawyer, Michael Bortz this morning - discussed the business transition.
3. Interviews for CAs - like one individual from the East. More to be interviewed before selection will be made.
4. Spokane Town Hall @Zoom from 1-3 pm.
5. Talked about Survey needed - will develop questions of what they want from us and their wishes; Survey to gather by hard copy, internet, Face book (social media). To be done by ASL sign language; one on one; VP; Vlog, touch screen computer; and include the rating of A,B,C,D, etc.
6. Follow up on Spokane's complaints. Some services were unable to be serviced due to limit of budgets, etc.

Vice-President: Jim West

1. Want fire optics on dedicated phone line for interpreting agency, which Comcast cannot provide at the present time. Fire optics works much faster with higher speed. There is no fire optics available at the office. Need to add about 400 feet and then it would work. Emphasis on our status as non-profit organization with tax free benefits. This will meet the interpreters' need and clients.

2.

(Stephen clarified that there are many different lines: Dial up; DSL; Fire Optics; Cable.)
To have our own line meaning no sharing with others like Comcast system.

Treasurer: Bobby Jacobs

He was unavailable to attend the meeting due to work.

Vision Communication Specialist/IT: Stephen Hucke

1. Need to clean up server at Deaf Center and rewire for Century-Link.
2. Since there has not been lot of social interaction among the deaf communities. There are ways that can be enjoyable ways with others to wipe out the loneliness. Bingo, ASL games, community activities, online games.
3. Need of another desk to work on things for WADHH. Right now only 1 desk to do business and his home works.
4. E-Blast is the same thing as electronically e-mail. There is need to update everyone e-mails and if interested, need to set up database for it.
5. Improving Data base of e-mails, phones, and making contacts with others. Regular Bd meetings, activities, events, etc. are open to the public. Set up tabs on website so anyone can open to certain areas even for newsletters.
6. Need of space for Studio to set up equipment when needed. Time-consuming to set up and take down and clean up afterward.
7. Need to empower the community members to write up stories or sign on the Vlog.

Meeting adjourned at 6:30 pm.

No mentioned of the next regular board meeting. We will plan on in November.

Sincerely,

Wanda Forcht, Secretary/Treasurer